



QUALIFICATIONS PACK - OCCUPATIONAL STANDARDS FOR GEMS AND JEWELLERY INDUSTRY

What are Occupational Standards(OS)?

- Solution OS describe what individuals need to do, know and understand in order to carry out a particular job role or function
- OS are performance standards that individuals must achieve when carrying out functions in the workplace, together with specifications of the underpinning knowledge and understanding

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CONTENTS

- 1. Introduction and Contacts....[P1]
- 2. Qualifications Pack.....[P2]
- 3. Glossary of Key Terms[P3]
- 4. OS Units.....[P5]
- 5. Annexure: Nomenclature for QP & OS.[P20]
- 6. Assessment Criteria.....[P22]

Introduction

Qualifications Pack - Boiling In-charge - Diamond Processing

SECTOR: GEMS & JEWELLERY

SUB-SECTOR: Diamond processing

OCCUPATION: Boiling

REFERENCE ID: G&J/Q4801

ALIGNED TO: NCO-2015/NIL

Brief Job Description: Individuals working in this job, place the finished diamond in a beaker with chemical solution like hydrochloric and sulphuric acid and place the beaker in a heating oven. This removes any residue of diamond dust, dirt or other contaminants collected during the cutting or polishing process. This process may also remove/bleach some of the darker surface reaching inclusions (*Naats*). Boiling is sometimes performed on rough diamond also to improve their appearance. Individual working in this department is also known as Boiling Personnel/Boiler. The boiling of the diamond is the final processing role in the Indian diamond processing industry before the diamond is sent for grading.

Personal Attributes: The job requires the individual to have: attention to details; cautious in dealing with acids; systematic; protective; and a lot of patience.







Qualifications Pack Code	G&J/Q4801		
Job Role	Boiling In-charge – Diamond Processing		
Credits (NSQF)	TBD	Version number	2.0
Sector	Gems & Jewellery	Drafted on	28/08/2016
Sub-sector	Diamond Processing	Last reviewed on	24/11/2017
Occupation	Boiling Next review date 24/11/2021		
NSQC Clearance on*	DD/MM/YYYY		

^{*} only after clearance from NSQC

Job Role	Boiling In-charge – Diamond Processing		
Role Description	Boiling of the diamonds in the acidic or caustic solution as per instructions, is to clean the surface from the impurities and remove black inclusions (<i>naats</i>) on the surface of the diamond, improving its clarity and value.		
NSQF level	2		
Minimum Educational Qualifications*	8th Standard		
Maximum Educational Qualifications*	Not applicable		
Training (Suggested but not mandatory)	Not Applicable		
Minimum job entry age	18 years		
Experience	Not applicable		
Applicable National Occupational Standards (NOS)	Compulsory: 1. G&J/N4801 Boil the diamonds 2. G&J/N9901 Coordinate with others 3. G&J/N9902 Maintain health and safety at workplace		
Performance Criteria	As described in the relevant OS units		





Keywords /Terms	Description			
Sector	Sector is a conglomeration of different business operations having similar			
	business and interests. It may also be defined as a distinct subset of the			
	economy whose components share similar characteristics and interests.			
Sub-sector	Sub-sector is derived from a further breakdown based on the characteristics			
	and interests of its components.			
Occupation	Occupation is a set of job roles, which perform similar/ related set of functions			
	in an industry.			
Job role	Job role defines a unique set of functions that together form a unique			
	employment opportunity in an organisation.			
Occupational Standards	OS specify the standards of performance an individual must achieve when			
(OS)	carrying out a function in the workplace, together with the knowledge and			
	understanding they need to meet that standard consistently. Occupational			
	Standards are applicable both in the Indian and global contexts.			
Performance Criteria	Performance criteria are statements that together specify the standard of			
	performance required when carrying out a task.			
National Occupational	NOS are occupational standards which apply uniquely in the Indian context.			
Standards (OS)				
Qualifications Pack (QP)	QP comprises the set of OS, together with the educational, training and other			
	criteria required to perform a job role. A QP is assigned a unique qualifications			
	pack code.			
Unit Code	Unit code is a unique identifier for an Occupational Standard, which is denoted			
	by an 'N'			
Unit Title	Unit title gives a clear overall statement about what the incumbent should be			
	able to do.			
Description	Description gives a short summary of the unit content. This would be helpful to			
	anyone searching on a database to verify that this is the appropriate OS they			
	are looking for.			
Scope	Scope is a set of statements specifying the range of variables that an individual			
	may have to deal with in carrying out the function which have a critical impact			
	on quality of performance required.			
Knowledge and	Knowledge and understanding are statements which together specify the			
Understanding	technical, generic, professional and organizational specific knowledge that an			
	individual needs in order to perform to the required standard.			
Organizational Context	Organizational context includes the way the organization is structured and how			
	it operates, including the extent of operative knowledge managers have of their			
	relevant areas of responsibility.			
Technical Knowledge	Technical knowledge is the specific knowledge needed to accomplish specific			
	designated responsibilities.			
Core Skills/ Generic	Core skills or generic skills are a group of skills that are the key to learning and			
Skills	working in today's world. These skills are typically needed in any work			
	environment. In the context of the OS, these include communication related			
	skills that are applicable to most job roles.			
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Acronyms

Keywords /Terms	Description
NOS	National Occupational Standard(s)
NSQF	National Skills Qualifications Framework
QP	Qualifications Pack

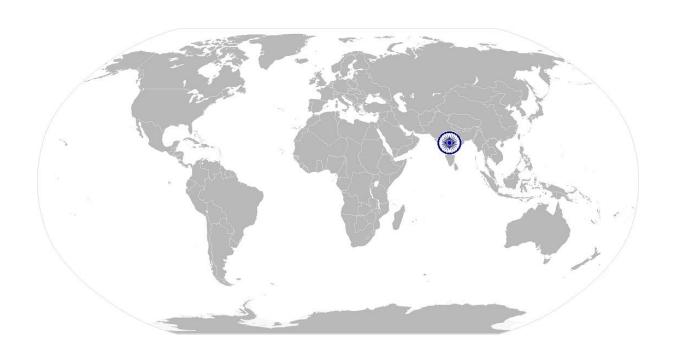






Boil the diamonds

National Occupational Standard



Overview

This unit is the final step in diamond processing after which it goes for grading. In this step the diamonds are placed in a beaker with a chemical solution and then boiled in a heating oven. This removes the impurities and naats on the diamond surface and improves its light, luster and whiteness (in case of white diamonds).







Boil the diamonds

Unit Code	G&J/N4801
Unit Title (Task)	Boil the diamonds
Description	This OS unit is about using chemical solutions and heating oven to boil the diamonds, to clean its surface and improve its luster
Scope	This unit/task covers the following: • Boiling the diamonds • Achieving Productivity • Controlling defects
Performance Criteria(P	C) w.r.t. the Scope
Element	Performance Criteria
Boiling the diamonds	To be competent, the user/individual on the job must be able to: PC1. check the details on the packet and match the approximate size, shape and number of diamonds PC2. understand the boiling requirement, i.e. whether plain water boiling needs to be done, or some specific chemical boiling or deep boiling to remove naats PC3. ensure that proper measure is taken to accurately boil the diamonds PC4. ensure that no re-boiling is required for any diamond PC5. ensure that adequate proportions of memical/solution are mixed for reaching the required concentration PC6. remove the dirt and inclusions as required PC7. ensure correct bagging and labelling of the diamond packet before returning
Achieving Productivity	PC8. achieve the productivity in terms of carats or number of pieces as set by the company PC9. ensure Timely delivery for further processing
Controlling defects	PC10. ensure no damage is caused, or loss of the diamond during the boiling process PC11. ensure to avoid accidents while dealing with boiling acids and heaters PC12. use all safety precautions while boiling PC13. dispose the acids as per prescription PC14. asses the quality of the acids
Knowledge and Unders	
A. Organizational Context	The user/individual on the job needs to know and understand: KA1. Company's policies on: acceptable limits of weight loss; incentives; delivery standards; safety practices and hazards; security and performance measurement
	 KA2. Non-disclosure of "confidential information" provided by the company either orally or in writing marked as confidential KA3. Liability arising out of loss, theft, or inadvertent disclosure of confidential information KA4. Work flow involved in company's diamond processing KA5. Importance of the individual's role in the workflow







Boil the diamonds

	KA6. Reporting structure			
	KA7. Issue return procedures followed by the company			
B. Technical	The user/individual on the job needs to know and understand:			
Knowledge	KB1. Complete boiling procedure			
	KB2. Use of heating oven, hot plate and pressure boilers			
	KB3. Properties of different chemicals			
	KB4. Using machine tools and its maintenance			
	KB5. Safety procedures to avoid injuries to self as well as others			
	KB6. Use appropriate protective clothing/equipment during boiling.			
	KB7. Different type of dirt and inclusions in a diamond			
	KB8. Basic understanding of 4Cs			
Skills (S) [Optional]				
A. Core Skills/	Writing Skills			
Generic Skills	The user/individual on the job needs to know and understand how to:			
	SA1. Document work done for status and performance appraisal			
	SA2. Report diamond losses via documentation as per company policy			
	Reading Skills			
	SA3. Read descriptions on the diamond packets/ bags			
	SA4. Read the labels of different chemical bottles			
	SA5. Set time, temperature, etc. on the heater			
	SA6. Label the boiled diamond packets for further processing			
	Oral Communication (Listening and Speaking skills)			
	SA7. Discuss task lists, schedules, and work-loads with co-workers			
	SA8. Understand instructions and report problems about:			
	mismatch in the number of diamonds,			
	 quality of the beakers or the solvent used is not appropriate, 			
	 difficulty in removing certain impurities, 			
	 any problems in with the heater or pressure boiler, 			
	 loss of a diamond or damage to a diamond 			
	SA9. Share work load as required			
	SA10. Assist others who require help			
	SA11. Share knowledge with co-workers and take feedback			
B. Professional Skills	Decision Making			
	The user/ individual on the job needs to know and understand how to:			
	SB1. To make decisions pertaining to the type of mixture to be used for boiling			
	SB2. To decide the duration of the boiling process			
	SB3. To decide if the diamond is completely clean or needs to be re boiled			
	Plan and Organize			







Boil the diamonds

SE	34. To organize and keep each bottle of chemicals in such a way that it is easy to
	locate
SE	35. To re-fill the bottles when required before it is empty
Cus	stomer Centricity
N.A	Λ.
Pro	oblem Solving
SE	36. To assess the quality factors such as quality of the chemicals, tools and machines used, that contribute to the quality of boiling
SE	37. To identify immediate or temporary solutions to avoid delays
Ana	alytical Thinking
SE	38. To plan the work to improve productivity and quality of boiling as well as to
	make the process hazard free
Crit	tical Thinking
Cr	20 To snot process diswiptions and delays









Boil the diamonds

NOS Version Control

NOS Code	G&J/N4801		
Credits (NSQF)	TBD	Version number	2.0
Industry	Gems & Jewellery	Drafted on	28/08/2016
Industry Sub-sector	Diamond Processing	Last reviewed on	24/11/2017
Occupation	Boiling	Next review date	24/11/2021



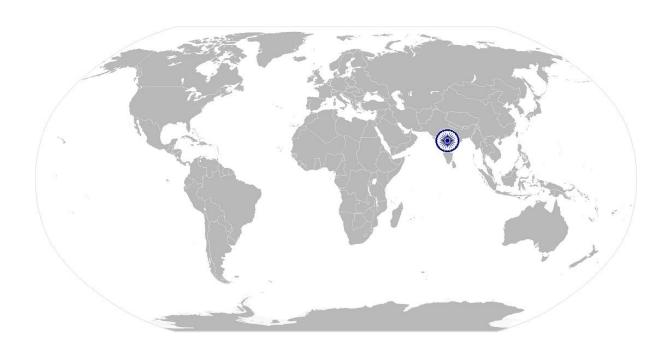






Coordinate with others

National Occupational Standard



Overview

This unit is about team work and communication with colleagues or clients. It determines the coordination capability of an individual to work as a team member, share work and multitask in order to achieve the deliverables on schedule.







Coordinate with others

Unit Code	G&J/N9901
Unit Title	Coordinate with others
(Task)	
Description	This OS unit is about communicating with colleagues, seniors and outside parties in
C	order to achieve the deliverables on schedule
Scope	This unit/task covers the following:
	Interacting with supervisor
	Interacting with colleagues within and outside the department
	Interacting with outside parties
Performance Criteria(PC) w.r.t. the Scope
Element	Performance Criteria
Interacting with	To be competent, the user/individual on the job must be able to:
supervisor	PC1. coordinate for receiving work instructions and raw materials from reporting
	supervisor
	PC2. communicate to the reporting supervisor about process flow improvements,
	product defects received from previous process, repairs and maintenance of
	tools and machinery as required
	PC3. communicate to reporting supervisor about operation details and hazards
	PC4. interact with supervisor regarding compliance of company policy and rules
Interacting with	PC5. coordinate with colleagues to share work, as per the workload
colleagues within and	PC6. communicate and discuss work flow related difficulties in order to find
outside the	solutions with mutual agreement
department	PC7. coordinate and receive feedback from quality control department
	PC8. coordinate for putting team goals over individual goals
	PC9. resolve conflicts by communicating with colleagues and other departments
	PC10. coordinate with colleagues regarding multitasking in other departments with
	requirements
Interacting with	PC11. adhere to nondisclosure policy of the company in all outside coordination
outside parties	
Knowledge and Under	standing (K)
A. Organizational	The user/individual on the job needs to know and understand:
Context	KA1. Company's policies on: preferred language of communication, reporting and
	escalation policy, quality delivery standards, and personnel management
	KA2. Company's policies on non-disclosure of "confidential information" provided
	by the company either orally or in writing marked as confidential
	KA3. Liability arising out of loss, theft, or inadvertent disclosure of confidential
	information

KA4. Reporting structure







Coordinate with others

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B. Technical	The user/individual on the job needs to know and understand:			
Knowledge	KB1. Various categories of people that one is required to communicate and			
	coordinate within the organization			
	KB2. Importance of effective communication in the workplace			
	KB3. Importance of teamwork in organization and individual success			
	KB4. Various components of effective communication			
	KB5. Key elements of active listening KB6. Barriers to effective communication			
	KB7. Importance of avoiding casual expletives and unpleasant terms while			
	communicating professional circles			
	KB8. To avoid Common reasons for interpersonal conflict			
	KB9. Expressing and addressing grievances appropriately and effectively			
	KB10. What constitutes disciplined behavior for a working professional			
Skills (S) [Optional]				
A. Core Skills/	Writing Skills			
Generic Skills	The week / Sadividual on the job is and to lynew and waders without to			
	The user/individual on the job needs to know and understand how to:			
	SA1. Write instructions, remarks, job sheets, basic information, technical details			
	etc. in preferred local language of communication and English			
	Reading Skills			
	SA2. Read preferred language of communication as prescribed by the company			
	SA3. Read job sheets and interpret technical details mentioned in the job sheet			
	Oral Communication (Listening and Speaking skills)			
	SA4. Discuss task lists, schedules, and work-loads with co-workers			
	SA5. Be a good listener			
	SA6. Be effective in communicating the issues faced to the supervisor			
	SA7. Avoid using jargon, slang or acronyms when communicating			
B. Professional Skills	Decision Making			
	The user/ individual on the job needs to know and understand how to:			
	SB1. Spot and communicate potential areas of disruptions to work process and			
	report the same			
	SB2. Report to supervisor and or to deal with a colleague individually, depending			
	on the type of concern			
	Plan and Organize			
	SB3. Collate information and communicate in a manner that is clear and			
	comprehensive to colleagues and supervisor			
	completionalize to colleagues and supervisor			
	Customer Centricity			







Coordinate with others

SB4.	Convey accurate information to all internal as well as external customers (or
	right information to right person)
Proble	em Solving
SB5.	How to handle critical situations caused due to communication issues at
	workplace and solve problems without blaming others
Analyd	ical Thinking
Analy	cical Thinking
SB6.	Analyse the work processes by interacting with others and adopting best
	practices
SB7.	Use prior experience to observe and reflect for development of ideas
Critica	l Thinking
SB8.	Think through the problem, evaluate the possible solution(s) and suggest an
43	optimum /best possible solution(s)
SB9.	Deal with clients lacking the technical background to solve the problem on their own
SB10	. Spot process disruptions and delays and report and communicate with solutions
SB11	. Identify immediate or temporary solutions to resolve delays
SB12	. Apply, analyze, and evaluate the information gathered from observation,
	experience, reasoning, or communication, as a guide to thought and action







Coordinate with others

NOS Version Control

NOS Code	G&J/N9901		
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Industry	Gems & Jewellery	Drafted on	28/08/2016
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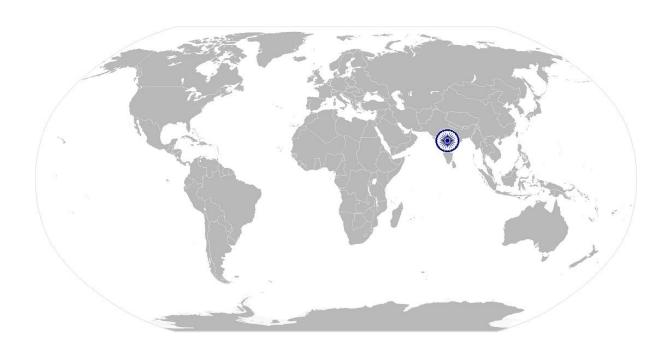




Maintain health and safety at workplace

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National Occupational Standard



Overview

This unit is about commitment towards reporting potential hazards, taking preventive measures to avoid accidents in order to make the work environment safe for self and colleagues and also helps in maintaining health and safety at workplace.







Maintain health and safety at workplace

Unit Code	G&J/N9902
Unit Title (Task)	Maintain health and safety at workplace
Description	This OS unit is about being aware of, communicating and taking steps towards minimizing potential hazards and dangers of accidents on the job and maintaining health and safety at workplace
Scope	 This unit/task covers the following: Health and safety in work area Fire safety Emergencies, rescue and first aid procedures
Performance Criteria(P	C) w.r.t. the Scope
Element	Performance Criteria
Health and safety in work area	To be competent, the user/individual on the job must be able to: PC1. identify and use appropriate protective clothing/equipment for specific tasks and work
	PC2. identify hazardous job activities in his/her job and communicate the possible causes of risks or accidents in the workplace
	PC3. carry out safe working practices while dealing with hazards to ensure safety of self and others
	PC4. identify and avoid doing any tasks or activities in a bad working position PC5. practice appropriate working postures to minimise occupational health related issues
Fire safety	PC6. use the appropriate fire extinguishers on different types of fire PC7. demonstrate rescue techniques applied during fire hazard
	PC8. demonstrate good housekeeping in order to prevent fire hazards PC9. demonstrate the correct use of any fire extinguisher
Emergencies, rescue and first aid	PC10. administer appropriate first aid procedure to victims wherever required eg.in
procedures	case of bleeding, burns, choking, electric shock etc. PC11. respond promptly and appropriately to an accident situation or medical
	emergency PC12. participate in emergency procedures such as raising alarm, safe evacuation,
	correct means of escape, correct assembly point etc.
Knowledge and Unders	standing (K)
A. Organizational	The user/individual on the job needs to know and understand:
Context	KA1. Company's policies on: safety and hazards and personnel management
	KA2. Names and location of documents that refer to health and safety in work place
	KA3. Reporting structure







Maintain health and safety at workplace

B. Technical	The user/individual on the job needs to know and understand:			
Knowledge	KB1. Meaning of "hazards" and risks			
omeage	KB2. Health and safety hazards commonly present in the work place and related			
	precautions			
	KB3. Various dangers associate with use of electrical equipment			
	KB4. Preventative and remedial actions to be taken in case of exposure to toxic			
	material			
	KB5. Methods of accident prevention			
	KB6. How different chemicals react and what could be the danger from them			
	KB7. How to use machines and tools without causing any harm to the body			
	KB8. Importance of using protective clothing/ equipment while working			
	KB9. Precautionary activities to prevent the fire accident			
	KB10. Various causes of fire			
	KB11. Techniques of using different fire extinguishers			
	KB12. Different materials used for extinguishing fire			
	KB13. Rescue techniques applied during a fire hazard			
	KB14. Various types of safety signs and what they mean			
	KB15. Appropriate basic first aid treatment relevant to condition e.g. bleeding,			
	minor burns, eye injuries etc.			
	KB16. Potential impact to a person who is moved incorrectly			
Skills (S) [Optional]				
A. Core Skills/	Writing Skills			
-	writing Skills			
Generic Skills	N.A. The individual on the job needs to know and understand how to:			
	Reading Skills			
	Reading Skills SA1. Read and comprehend basic content to read labels, charts, signage's			
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	SA1. Read and comprehend basic content to read labels, charts, signage's SA2. Read and comprehend basic English to read manuals of operations			
B. Professional Skills	SA1. Read and comprehend basic content to read labels, charts, signage's SA2. Read and comprehend basic English to read manuals of operations Oral Communication (Listening and Speaking skills)			
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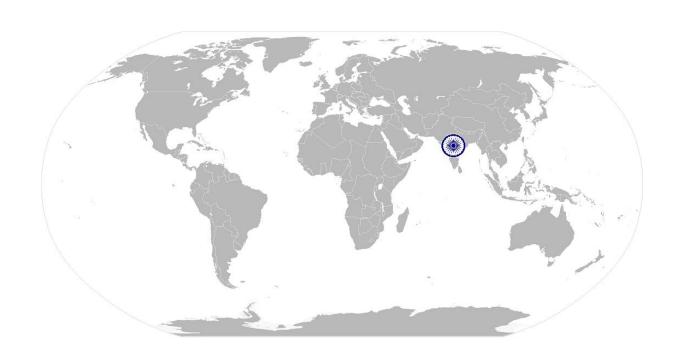






Maintain health and safety at workplace

Probler	m Solving
SB5.	Adhere to and guide others to follow prescribed procedures related to health and safety at workplace
Analyti	cal Thinking
SB6.	Analyse untoward incidents from the past and implement correct use of machines, tools or hazardous chemicals
Critical	Thinking
SB7.	Critically analyse the processes carried out by self and by colleagues in the department to spot potential hazards and safety issues









Maintain health and safety at workplace

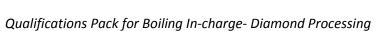
NOS Version Control

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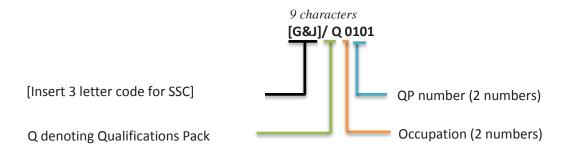




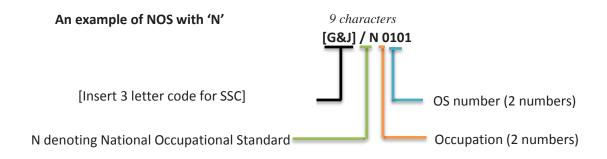
Annexure

Nomenclature for QP and NOS

Qualifications Pack



Occupational Standard



Back to top... 20





G&J/Q4801

Qualifications Pack for Boiling In-charge- Diamond Processing

The following acronyms/codes have been used in the nomenclature above:

Sub-sector	Range of Occupation numbers
Handmade gold and gems-set	01-11
jewellery	
Imitation Jewellery	12-20
Cast and diamond-set jewellery	21-40
Diamond processing	41-60
Gemstone processing	61-80
Jewellery retailing	81-90
Silver Smithing	91-98
Common	99

Sequence	Description	Example
Three letters	Industry name	G&J
Slash	/	/
Next letter	Whether QP or NOS	N
Next two numbers	Occupation code	01
Next two numbers	OS number	01





Criteria For Assessment Of Trainees

<u>Job Role</u> Boiling In-charge – Diamond Processing <u>Qualification Pack</u> G&J/Q4801 <u>Sector Skill Council</u> Gem & Jewellery

Guidelines for Assessment

- 1. Criteria for assessment for each Qualification Pack will be created by the Sector Skill Council. Each Performance Criteria (PC) will be assigned marks proportional to its importance in NOS. SSC will also lay down proportion of marks for Theory and Skills Practical for each PC.
- 2. The assessment for the theory part will be based on knowledge bank of questions created by the SSC.
- 3. Assessment will be conducted for all compulsory NOS, and where applicable, on the selected elective/option NOS/set of NOS.
- 4. Individual assessment agencies will create unique question papers for theory part for each candidate at each examination/training center (as per assessment criteria below).
- 5. Individual assessment agencies will create unique evaluations for skill practical for every student at each examination/training center based on this criterion.
- 6. To pass the Qualification Pack, every trainee should score a minimum of 50% of aggregate marks to successfully clear the assessment.
- 7. In case of *unsuccessful completion*, the trainee may seek reassessment on the Qualification Pack.

Total Marks: 100	Compulsory NO	S		Marks A	location
Assessment outcomes	Assessment Criteria for outcomes	Total Marks	Out Of	Theory	Skills Practical
1. G&J/N4801 Boil the diamonds	PC1. check the details on the packet and match the approximate size, shape and number of diamonds	60	2	1	1
	PC2 understand the boiling requirement, i.e. whether plain water boiling needs to be done, or some specific chemical boiling or deep boiling to remove naats		3	1	2
	PC3. ensure that proper measure is taken to accurately boil the diamonds		5	1	4
	PC4. ensure that no re-boiling is required for any diamond		3	1	2
	PC5. ensure that adequate proportions of chemical/solution are mixed for reaching the required concentration		5	1	4





Total Marks: 100	Compulsory NOS	5		Marks Al	location
Assessment outcomes	Assessment Criteria for outcomes	Total Marks	Out Of	Theory	Skills Practical
	PC6. remove the dirt and inclusions as required		5	1	4
	PC7. ensure correct bagging and labelling of the diamond packet before returning		5	1	4
	PC8. achieve the productivity in terms of carats or number of pieces as set by the company		5	1	4
	PC9. ensure Timely delivery for further processing		2	0	2
	PC10. ensure no damage to or loss of the diamond during the boiling process		5	1	4
	PC11. ensure to avoid accidents while dealing with boiling acids and heaters		7	1	6
	PC12. Use all safety precautions while boiling		5	2	3
	PC13. dispose the acids as per prescription		5	1	4
	PC14. asses the quality of the acids		3	1	2
	Total		60	14	46

Compulsory NOS Total Marks: 100					Marks Allocation	
Assessment outcomes	Assessment Criteria for outcomes	Total Marks	Out Of	Theory	Skills Practical	
2. G&J/N9901 Coordinate with others	PC1. coordinate for receiving work instructions and raw materials from reporting supervisor		1	0	1	
	PC2. communicate to the reporting supervisor about process flow improvements, product defects received from previous process, repairs and maintenance of tools and machinery as required	20	1	0	1	





Total Marks: 100	Compulsory NO	S		Marks Al	location
Assessment outcomes	Assessment Criteria for outcomes	Total Marks	Out Of	Theory	Skills Practical
	PC3. communicate to reporting supervisor about operation details and hazards		1	0	1
	PC4. interact with supervisor regarding compliance of company policy and rules	of ules colleagues	2	0	2
	PC5. coordinate with colleagues to share work, as per the workload		3	0	3
	PC6. communicate and discuss work flow related difficulties in order to find solutions with mutual agreement		2	0	2
	PC7. coordinate and receive feedback from quality control department		2	1	1
	PC8. coordinate for putting team goals over individual goals		1	0	1
	PC9. resolve conflicts by communicating with colleagues and other departments		2	0	2
	PC10. coordinate with colleagues regarding multitasking in other departments with requirements		3	1	2
	PC11. adhere to nondisclosure policy of the company in all outside coordination		2	1	1
	Total		20	3	17

Compulsory NOS Total Marks: 100					Marks Allocation	
Assessment outcomes	Assessment Criteria for outcomes	Total Marks	Out Of	Theory	Skills Practical	
3. G&J/N9902 Maintain health and safety at workplace	PC1. Identify and use appropriate protective clothing/equipment for specific tasks and work	20	2	0	2	
	PC2. Identify hazardous job activities in his/her job and communicate the possible causes of risks or accidents in the workplace		1	0	1	





Total Marks: 100	Compulsory NOS			Marks Allocation	
Assessment outcomes	Assessment Criteria for outcomes	Total Marks	Out Of	Theory	Skills Practical
	PC3. carry out safe working practices while dealing with hazards to ensure safety of self and others		1	0	1
	PC4. identify and avoid doing any tasks or activities in a bad working position		2	0	2
	PC5. practice appropriate working postures to minimise occupational health related issues		2	1	1
	PC6. use the appropriate fire extinguishers on different types of fire.		1	0	1
	PC7. demonstrate rescue techniques applied during fire hazard		2	0	2
	PC8. demonstrate good housekeeping in order to prevent fire hazards		1	0	1
	PC9. demonstrate the correct use of any fire extinguisher		2	0	2
	PC10. administer appropriate first aid procedure to victims wherever required eg.in case of bleeding, burns, choking, electric shock etc.		1	0	1
	PC11. respond promptly and appropriately to an accident situation or medical emergency		3	1	2
	PC12. participate in emergency procedures such as raising alarm, safe evacuation, correct means of escape, correct assembly point etc.		2	1	1
	Total		20	3	17